

Doc#TL-8854

QUALITY POLICY STATEMENT

At **Techanzy Pvt Ltd**, we are committed to delivering **innovative, reliable, and high-quality software solutions** that consistently meet or exceed our clients' expectations. Through a customer-centric approach, we strive for **excellence in every project** and a culture of continual improvement, aligning with the requirements of **ISO 9001:2015**.

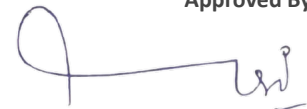
Our goal is to ensure quality in all aspects of our operations — from requirements analysis and design to development, testing, deployment, and support — while maintaining robust **process discipline, effective communication, and continuous learning**.

We at Techanzy (Pvt.) Ltd, are dedicated to:

- Understanding and fulfilling **client requirements** in every engagement.
- Delivering products and services that are **fit for purpose, reliable, and secure**.
- Ensuring **timely delivery** of solutions without compromising quality.
- Maintaining open, transparent, and responsive **communication with clients**.
- Comply with applicable **statutory, regulatory, and contractual requirements**.
- Maintain and continually improve an effective **Quality Management System** based on **ISO 9001:2015**.
- Measure performance and customer satisfaction through metrics, feedback, and reviews.
- Promoting a **quality-driven culture**.
- Providing appropriate **resources, training, and tools** to support the Quality Management System.
- Encouraging **team participation** in quality planning and improvement efforts.
- Driving accountability, ownership, and collaborative problem-solving.
- Continuous monitoring, verification, and validation of work products & services.
- Adoption of industry best practices, standards, and emerging technologies.
- Seek regular feedback from clients to gauge satisfaction.

This Quality Policy shall be communicated to all employees, periodically reviewed for continuing suitability, adequacy, and effectiveness, and updated as necessary to support Techanzy Pvt Ltd's strategic objectives and customer expectations.

Approved By



Chief Operating Officer / Chief Growth Officer
TECHANZY (PVT.) LTD